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Enterprise Bank's Diversity, Equity, Inclusion, and Belonging Value Statement: At Enterprise Bank, people and relationships come first. We encourage and foster a culture of diversity, equity, inclusion, and belonging where everyone feels valued and respected. We are committed to a caring workplace that recognizes the importance of making a meaningful, positive difference in the lives of our team members, customers, and communities.

Please [click here](#) to view our Inclusion website for more information. To learn about Enterprise Bank's history and Core Values [click here](#).

Careers at Enterprise Bank

Since our inception in 1988 we have achieved incredible growth and success and been recognized multiple times by The Boston Globe as one of the Top Places to Work in Massachusetts. It couldn't have happened without the energy, desire, commitment, and talent of our team members.

We recognize that the success of our organization is a reflection of the dedication and pursuit of excellence of the individuals making up our team. As a member of our team, you will be provided with on-the-job tools to help you grow in your career and succeed in our results-oriented, congenial atmosphere. Our total rewards philosophy and benefits package have been designed to help you maintain professional work/personal life balance.

For the most updated job listings, please visit our careers page by [clicking here](#).

Team Member Spotlight: Meet Raysa Ortega Relationship Advisor, Salem Branch



I am the oldest of nine siblings and grew up in a very small and modest home back in Santo Domingo, Dominican Republic. At a young age, I learned to strategize space, organize tasks, and value the contribution of everyone in the house. My mother worked hard, and my stepdad served in the Dominican Navy branch. I learned that leading is not about convincing others to do things your way, but rather to teach and empower those around me to believe in themselves. My biological father taught me that constant hard work and respect for others would allow me to accomplish and overcome any obstacle in my way. Armed with their teachings and observing how my father and mother practiced what they preached, I applied it to my personal development. Despite battling my epilepsy condition, my family

constantly empowered me to be my best. Epilepsy is a condition I was being treated for; however, it did not define me.

My working career began at the young age of 10, packing bags after school at a local supermarket in NYC. I learned customer service and teamwork. My older sister on my biological father's side was on the register. Years later, when I was old enough, I was on register by myself. Here I applied everything I learned from my sister and the years of experience packing groceries for customers. Work ethic and helping others achieve was and continues to be very important for me. I realized early on that I had to continue paying forward all the support I had received.

Over the years, my development continued, and I was determined to work for companies that serve the community. Health care was a natural choice to start. The NYC hospital staff, doctors and treatment were fundamental to me overcoming my condition of epilepsy. It is safe to say that I love health care staff and the work they do.

While raising my children, I had to take on part-time jobs and flexibility was extremely important, as my kids were my top team and being their mother was my number one job. By 2012, I got a job at University of Vermont Medical Center as a full-time medical assistant at their general surgery department; I adored the job. The patients, the staff, the teaching environment, and the hospital focused on community service. I felt at home. My leadership team empowered me to continue growing in the field and I was later promoted to Lead Medical Assistant. I had a phenomenal team working with me. The doctors we worked for were amazing at telling us what a great team we were.

On the community involvement side, I started volunteering in the cancer center, interpreting for patients. I was active in the community with fundraising for cancer patient treatments, necessary space, and equipment. By 2013, I was part of a fundraising team with Dragonheart Vermont and my journey with the Dragon Boating sport began.

A few years later, I was approached with an opportunity to become a police officer. Based on my personality this was no surprise to those around me. I had to unfortunately decline the offer as the time needed for the academy would keep me from my children. I instead pursued a Correctional Officer opportunity. This job was tough, but so was I. My development as a leader was reinforced and I was able to help my community on a whole new level. Years later, I was promoted to Correctional Officer II, followed by becoming a member on the SRT tactical team, and lastly Correctional Facility Supervisor. Vermont Department of Corrections was also big on community involvement and it's how I became involved with the Special Olympics of Vermont and the torch run experience. I also encountered Girls on the Run in Vermont and became one of their coaches

for girls in 4th and 5th grade.

After 5 years in Corrections, I transitioned back to the University of Vermont Medical Center, before I moved to Lowell, MA in 2019. My work with the community didn't stop, nor did my pursuit to be part of the change I wanted to see in the world. I have a clear understanding that my success relies on empowering and supporting those around me, that's my daily motivation.

My career in banking was born during the pandemic, in 2020, with Santander Bank as a teller, I had a phenomenal manager. He understood my drive and energy and he demonstrated the kinds of leadership skills I needed to propel me even further. By 2022 life brought me to apply at Enterprise Bank; a community bank that demonstrated a lot of the traits I look for in an employer.

At Enterprise, I started as Relationship Associate II on Valentine's Day of 2022. It's debatable if Enterprise was my valentine or I was Enterprise's valentine! Here I was able to apply everything I had learned in prior years. I continue to serve my community, just in a different capacity. Career development and advancement is important here, along with community involvement and contributions. This is what makes Enterprise such a phenomenal place for me to continue being the best version of myself.

My background is an asset here and it shows with everyday interactions. I love helping families reach their goals of homeownership, acquire a line of credit for home repairs, or simply getting them started with their savings and money management goals. Enterprise Bank has programs like "New Hire Buddy" which I love, since it gives me an opportunity to pass on to new staff valuable information that has helped me in the last few years. The Endeavor program for the staff has a special place in my heart, since it has a focus on growth and development within oneself; it teaches us to uncover and realize that we already have the tools we need to succeed in our environment. A leadership development program is also available and an excellent model that was created to empower every team member to tap into their full potential.

In 2023, I was promoted to Relationship Advisor. Enterprise fully supports my community involvement. This past year, Enterprise supported the 30+ hours it took to be a bone marrow donor for a leukemia patient in Washington DC. I am also on a couple of committees, which are backed by Enterprise. I am a Volunteer Coordinator for Special Olympics New Hampshire, Fortaleza Inc, and also a Member Coordinator and athlete for Boston One Dragon Boating team.

I have also joined the Multicultural Alliance Employee Resource Group here at Enterprise. Words cannot describe how important this group is to me. The inclusion and respect for every single staff member's cultural background empower us to think outside the box and be our authentic self.

In education, I've taken full advantage of Enterprise's tuition reimbursement program, propelling the completion of my first college degree.

Enterprise continues to encourage growth and development with my natural leadership skills and experience. Most importantly, they understand the value of giving back to our community. I can manage my time and schedule to attend a variety of community events as well as volunteer opportunities. Recently, I attended Greater Lowell Technical High School's Women's Money Matters to teach financial literacy. Most recently, I was able to support the Special Olympics New Hampshire as well as manage the volunteers for the 2024 Summer Games. Enterprise Bank is a remarkable place to work and grow, filled with outstanding human beings and I'm very proud to be an employee here.

CONNECT with Enterprise Bank

Whether you are looking for a new career opportunity, wanting to gain some banking professional knowledge, or wanting to learn more insights about the types of job openings we have at Enterprise Bank, you've come to the right place! Everyone is invited to learn more about human resources related news, events, tips, and information via our archive of past EB Connect e-news editions.

[Click here](#) to view previous editions.

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Enterprise Bank | 222 Merrimack Street | Lowell, MA 01852 US

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